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4/14/04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Applicant:	Andrew J. Prokop	§	Art Unit:	2662
		§		
Serial No.:	09/589,326	§		
		§	Examiner:	Dmitry Levitan
Filed:	June 7, 2000	§		
		§		
Title:	Method and Apparatus for	§	Docket No.	NRT.0051US
	Call Processing	§		(11925DMUS01U)

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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MAR 29 2004

Technology Center 2600

REPLY TO OFFICE ACTION MAILED OCTOBER 21, 2003

Dear Sir:

In response to the Office Action of October 21, 2003, the following remarks are provided:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 3 of this paper.

**Amendments to the Drawings** are described on page 13 of this paper.

**Remarks/Arguments** begin on page 14 of this paper.

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Date of Deposit: <u>3/22/04</u>
I hereby certify under 37 CFR 1.8(a) that this correspondence is being deposited with the United States Postal Service as <b>first class mail</b> with sufficient postage on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313.
<u>Dawn L. Thomas</u>
Dawn L. Thomas

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